

## Client Technologies

Blackboard's support of Google Chrome and Mozilla Firefox differs from the other supported browsers. Chrome and Firefox are following a rapid release strategy and releasing updates every 6 or so weeks. Chrome requires an automatic upgrade for end users, whereas Firefox offers the option to turn off the automatic upgrade. Blackboard has decided to support Chrome and Firefox in the broad sense meaning we will accept issues on both browsers and strive to resolve issues on Blackboard Learn as appropriate.

Blackboard has conducted testing using the Stable Channel of Chrome (Chrome 10) and the Final Release Channel of Firefox (Firefox 4) during testing of this release. We resolved browser related issues at the time of releases, but cannot guarantee the compatibility of future versions. We will conduct testing on the latest browsers and Blackboard Learn releases to provide timely information on browser compatibility.

### Windows Client Configurations

	Internet Explorer 9	Internet Explorer 8	Internet Explorer 7	Firefox (Final Release Channel)*	Firefox 3.6	Google Chrome (Stable Channel)**
<b>Windows XP (32-bit)</b>	Unsupported	Compatible	Unsupported	Compatible	Compatible	Compatible
<b>Windows Vista (32-bit)</b>	<b>Certified</b>	Compatible	Unsupported	<b>Certified</b>	Compatible	Compatible
<b>Windows Vista (64-bit)</b>	Compatible	Compatible	Unsupported	Compatible	Compatible	Compatible
<b>Windows 7 (32-bit)</b>	<b>Certified</b>	Compatible	Unsupported	<b>Certified</b>	Compatible	<b>Certified</b>
<b>Windows 7 (64-bit)</b>	Compatible	Compatible	Unsupported	Compatible	Compatible	Compatible

## Mac OSX Client Configurations

	Safari 5.0	Safari 4.0	Firefox (Final Release Channel)*	Firefox 3.6	Google Chrome (Stable Channel)**
Mac OSX 10.5 "Leopard"	Compatible	Compatible	Compatible	Compatible	Compatible
Mac OSX 10.6 "Snow Leopard"	<b>Certified</b>	Compatible	<b>Certified</b>	Compatible	<b>Certified</b>

\*The Firefox Release Channel is the fully tested version by Mozilla and intended to be the most stable. This channel is updated roughly every 6 weeks. For further detail on Firefox, please review the material available at <http://blog.mozilla.com/blog/2011/04/13/new-channels-for-firefox-rapid-releases/>.

\*\*The Chrome Stable Channel is the fully tested version by Google and intended to be the most stable as the name implies. This channel is updated roughly every 2-3 weeks for minor releases and 6 weeks for major releases. For further detail on Chrome, please review the material available at [www.chromium.org](http://www.chromium.org).

## Accessibility and JAWS

Blackboard strives to make all its products as accessible as possible. JAWS for Windows 11 and 12 were used during accessibility testing for SP6.

## JRE Support

Blackboard Learn requires the latest version of Sun JRE 6. The JRE can be downloaded from <http://www.oracle.com/technetwork/java/javase/downloads/index.html>. Windows System Administrators who want to provide auto-download for users can find the .cab file link for the appropriate JRE at <http://www.oracle.com/technetwork/java/javase/autodownload-140472.html>.

## No Longer Supported

The following technologies are not supported:

- Internet Explorer 6, 7
- Firefox 1.x, 2.0, 3.0, and 3.5
- Safari 2.0, 3.0, 3.1, 3.2 and any version on Windows
- Mac OSX 10.3, 10.4 "Tiger"
- Java 5, although it may continue to work

## Deprecation of Supported Technologies

The following technologies are deprecated as of 9.1 SP6 and will be removed from support with the release of 9.1 SP8. Deprecation is a standard software practice to notify the community of future removal of support. These technologies are still tested and expected to perform in the intervening releases until the release in which they are removed from support.

- De-supporting the following technologies as previously communicated on February 22, 2011. Link to the [Support Bulletin](#).
  - 32-bit configurations will no longer be supported starting with the release of 9.1 Service Pack 8.